



# Spring<sup>TM</sup>

## FAQs

- 01 Water
- 02 Spring unit
- 03 Operation
- 04 Maintenance

## 01 Water

|   |   |
|---|---|
| <b>Can I drink it?</b>  | Yes! You can drink great water from air using Wanda Spring. Our typical water analysis showed that water captured by Wanda Spring meets WHO and EPA standards and consistently measures as having <25 TDS.  |
| <b>How much water does Wanda Spring make?</b>                       | The amount depends on the temperature and humidity of the surrounding air. Wanda Spring produces up to 18 gallons (70L) of water per day at 86°F (30°C) and 80% relative humidity (RH), but can collect water across 41-100.4°F (5 - 38°C) and 20 - 92% RH. |
| <b>Is collecting water from the air harmful to the environment?</b> | Not at all. Water is constantly evaporating back into the atmosphere as part of a process called the hydrologic cycle. Collecting water from the air is 100% sustainable, environmentally friendly, and limitless.  |
| <b>Is there enough water in the air to collect it every day?</b>    | Yes! More of the world's freshwater is found in the atmosphere (0.04%) than in all its rivers and wetlands combined (0.036%). The hydrologic cycle replaces this water constantly.  |
| <b>How is it different to rainwater or groundwater?</b>             | Water collected by Wanda Spring is cleaner than both groundwater and rainwater, both of which are unfortunately more likely to have been contaminated by pollutants after contact with unclean surfaces.  |
| <b>What if the surrounding air is polluted?</b>                     | Air is cleaned by the electrostatic filter on the back of Wanda Spring before it passes through the unit. This makes it cleaner than the air you breath every day.  |

## 02 Spring unit

|  |   |
|--|---|
| <b>What is an AWG?</b>                             | An Atmospheric Water Generator (AWG) is an appliance designed to collect water by cooling and condensing the humidity in the air.   |
| <b>Is it designed for indoor or outdoor use?</b>   | Wanda Spring is intended for use anywhere, but as an electrical appliance, must be sheltered from the elements when outdoors.   |
| <b>Can Wanda Spring work in any weather?</b>       | Spring works best in hot, humid conditions, but will still collect water across different temperatures and humidity levels.   |
| <b>Can I use my own filters?</b>                   | Spring comes with its own external filters, but you can choose to collect unfiltered water from the unit using the gravity outlet. Read more about this <a href="#">alternative collection method</a> in the user guide.  |
| <b>Why does Spring have two different outlets?</b> | Wanda Spring comes with a choice of outlets to meet different needs. The pump outlet can be used to collect filtered water into a container above the unit, whereas the gravity outlet relies on gravity to move unfiltered water into a container lower than the unit. If something goes wrong, excess water will drain out of the emergency outlet into the overflow drawer. More detail about the two outlets can be found in the <a href="#">user guide</a> . |
| <b>How big is Wanda Spring?</b>                    | Spring's simple design is 18.11 x 11.89 x 27.95in (46.0 x 30.2 x 71.0cm).   |
| <b>How much does it weigh?</b>                     | Wanda Spring is light and portable at only 59.5lbs (27kg).  |
| <b>Is there a user guide?</b>                      | Yes! You can find the user guide in full <a href="#">here</a> .   |
| <b>How much electricity does it use?</b>           | Spring is rated at 780W, with our seven-day tests showing power used as 640W. Take a look at the unit's <a href="#">technical specifications</a> for more details.  |

03

## Operation

---

**How do I set it up?**

The process to set up a Wanda Spring is very simple. After a few easy steps, just plug it in and turn it on. [See the quick set up](#) section of the user guide for more information.

---

**Where is the best place to put a Wanda Spring?**

Ideally your Spring should be in the most humid part of your home, and not in a room with air conditioning.

---

**How much space does the unit need around it?**

850m<sup>3</sup> of air passes through Wanda Spring per hour, so it needs to be in an area with free air flow. Ideally the unit should have at least 30cm of space around it. The air vents on the back and top in particular should not be obstructed.

---

**How much noise does it make?**

Wanda Spring's operating volume depends on which of the two fan speeds is active. It can reach up to 54dB.

## 04 Maintenance

What happens if it stops working?

Wanda Spring comes with a 12-month warranty, so if something goes wrong, get in touch with us. We'd be happy to help!



The Wanda Spring warranty covers defect or faulty workmanship only, and applies when services have been booked and performed by Wanda.

How often should it be cleaned?

Clean the narrow and wide tubes, overflow drawer and air filter once a week with cold water.

What do letters on the display mean?

Letters shown on the display are referred to as 'display codes'. See the [troubleshooting](#) section of our user guide to find out what they mean, or get in touch with us if you need help.

How often do the filters need to be changed?

The water and air filters on the back of the unit should be changed once a year.